The Floor Covering Reference Manual - Session 6A
A guide to help prevent floor covering failure

When floor coverings fail, it’s expensive and the issues, logistically, can be difficult to correct. Products get a bad name and business relationships become strained.

Installing floor coverings successfully, with a warranty intact, is difficult to do in today’s fast paced construction environment. Many obstacles must be understood in advance by the construction team if extra project expenses and delays are to be avoided. Concrete dry times, sub-floor flatness, relative humidity and indoor environmental conditions, to name a few, are critically important components to get right before the floor covering installation proceeds. When you consider the site conditions needed to ensure a proper floor covering installation, you quickly realize that this is not just a skill, it’s a science.

The Floor Covering Reference Manual was created to support designers, specifiers and construction teams through to the floor covering installation and completion and provides solutions to many of the problems discussed previously.

- How moisture in concrete affects flooring and NFCA moisture testing standards
- Sub-floor flatness standards and correction procedures
- Onsite indoor environmental conditions and product acclimation
- The Quality Assurance Program – Installation review service

Chris will walk attendees through selected sections of the manual, introduce the Quality Assurance Program, a service that ensures floor covering specifications are read and implemented on site, share some success stories and explain how NFCA is working to promote this resource across the country.

Chris Maskell has worked in the floor covering industry for over 24 years. During his career, he has been a flooring contractor, manufacturer’s representative and business owner. Currently, he is the Manager of Business Development at the British Columbia Floor Covering Association (BCFCA) and President of the National Floor Covering Association (NFCA).

Chris works to promote NFCA standards for commercial floor covering installations and to support the construction industry as a whole by offering a platform all parties can refer to for industry specifications and installation guides. He also operates the NFCA’s Quality Assurance Program - a specifiable, third party inspection review service for commercial projects. Chris speaks at trade shows, travels to educate construction professionals on avoiding floor covering related problems and promotes the NFCA Floor Covering Reference (specification) Manual.

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